

In the Claims:

1. (Currently Amended) A method for allowing a user at a first location to control operation of devices at a second location via an electronic data network, comprising the steps of: accepting an incoming communication from the user over the electronic data network; receiving a user selection of a device over the electronic data network; receiving a user selection of a function of the device over the electronic data network; sending the user selection of the function to the device; receiving a response from the device to the device function; and sending the response to the user over the electronic data network wherein the selected device is a first device, and further comprising the steps of: monitoring the incoming communication for a user selection of a second device; and if the second device is in a different set of devices than the device, then also connecting the incoming communication to ~~the~~ a controller for the different set of devices to control operation of the second device.

2. (Original) The method of claim 1 wherein the step of accepting the incoming communication comprises accepting the incoming communication from the user over the Internet.

3. (Original) The method of claim 1 wherein the step of receiving a user selection of a device comprises receiving the user selection of the device over the Internet.

4. (Original) The method of claim 1 wherein the step of receiving a user selection of a function comprises receiving the user selection of the function over the Internet.

5. (Original) The method of claim 1 wherein the step of sending the response to the user comprises sending the response to the user over the Internet.

6-26. (Cancelled)

27. (Previously Presented) A method for allowing a user at a first location to control operation of office devices at a second location via an electronic data network wherein the operations are onboard processing functions performed by the office device, comprising the steps of: accepting an incoming communication from the user over the electronic data network; receiving a user

selection of a first office device over the electronic data network; receiving a user selection of a function of the first office device over the electronic data network; sending the user selection of the first office device function to the first office device; modifying operation instruction stored by the first office device in response the first office device function; receiving a response from the first office device to the first office device function; and sending the first office device response to the user over the electronic data network; monitoring the incoming communication for a user selection of a second office device; receiving a user selection of a second office device over the electronic data network; receiving a user selection of a function of the second office device over the electronic data network; sending the user selection of the second office device function to the second office device; receiving a response from the second office device to the second office device function; and sending the second office device response to the user over the electronic data network.

28. (Previously Presented) The method of claim 27 wherein the step of accepting the incoming communication comprises accepting the

incoming communication from the user over the Internet.

29. (Previously Presented) The method of claim 27 wherein the steps of receiving a user selection of a device comprises receiving the user selection of the device over the Internet.

30. (Previously Presented) The method of claim 27 wherein the steps of receiving a user selection of a function comprises receiving the user selection of the function over the Internet.

31. (Previously Presented) The method of claim 27 wherein the step of sending the response to the user comprises sending the response to the user over the Internet.

32. (Previously Presented) A method for allowing a user at a first location to control operation of office devices at a second location via an electronic data network, comprising the steps of: accepting an incoming communication from the user over the electronic data network; receiving a user selection of a first office device over the electronic data network by a controller; receiving a user selection of a function of the first office

device over the electronic data network by the controller;
converting the function into a communication protocol of the first
office device, sending the user selection of the first office
device function to the first office device using the communication
protocol of the first office device; receiving a response from the
first office device to the first office device function; and
sending the first office device response to the user over the
electronic data network; monitoring the incoming communication for
a user selection of a second office device by the controller;
receiving a user selection of a second office device over the
electronic data network by the controller; receiving a user
selection of a function of the second office device over the
electronic data network by the controller; converting the function
into a communication protocol of the second office device; sending
the user selection of the second office device function to the
second office device using the communication protocol of the
second office device; receiving a response from the second office
device to the second office device function; and sending the
second office device response to the user over the electronic data
network.

33. (Previously Presented) The method of claim 32 wherein the step of accepting the incoming communication comprises accepting the incoming communication from the user over the Internet.

34. (Previously Presented) The method of claim 32 wherein the steps of receiving a user selection of a device comprises receiving the user selection of the device over the Internet.

35. (Previously Presented) The method of claim 32 wherein the steps of receiving a user selection of a function comprises receiving the user selection of the function over the Internet.

36. (Previously Presented) The method of claim 32 wherein the step of sending the response to the user comprises sending the response to the user over the Internet.